

Administrative Manager

Become part of our family, join Bach in Baltimore. We are looking for a **Part-Time Administrative Manager. 10 to 15 hours /week.** The Administrative Manager is a key position at Bach in Baltimore, involving all back-office activities, performance assistance and interfacing with key Managers and Board Directors.

Primary Responsibilities:

OFFICE MANAGEMENT

- Management of incoming phone calls: Group Ticket sales/Online ticket issues/ Donor questions that need to be resolved or assistance.
- o Mail and email handling: Donor mail-in with thank you letter follow-ups
- Maintenance of personnel rosters (choir, board)
- Maintenance of Donor Lists
- Maintenance of Patron List
- Managing Bios and relations with Guest musicians
- ⇒ Direct interface with our Accounts Manager for bills that arrive by mail.
- ⇒ Working with the Accounts Manager to keep accurate financial records.
- ⇒ Interfacing with our Marketing Manager for the maintenance of patron and donor lists

CONCERT COORDINATION

- Finding and liaising with concert locations, running our Bachshop.
- Ensuring each location has materials to promote our concerts and vouchers for free attendance.
- Running off concert notes (Xerox) for each concert
- Managing Concert greeting and ticket sales table at concerts
- Supervising the ticket scanning/Pass and Voucher control
- Direct interface with our Production Manager for concert set-up and location interface
- ⇒ Direct interface with Musical Director for concert notes

BOARD MEETINGS & BOARD OF DIRECTORS

- Organize agenda, attend and write minutes
- Assist Directors as needed.

FUNDRAISING

- Preparation of annual reports such as: 990, report to the Baker Foundation, MD Cultural Alliance, Good Standing report of the State of Maryland, fill out annual grants that exist already with Music Director's help
- Assist Event's committee with fundraiser events

COMPENSATION

- Part-time independent contractor, rate of \$25/hour.
- Ability to work from home for majority of tasks, some office, meetings and concert transportation required.
- Estimated time required 10-15 hours/week, actual time required varies with concert activity.

SKILLS & ABILITIES:

- Flexibility to work on other tasks as requested by the Board of Directors
- o Self-motivated, organized, proactive and able to multitask.
- o Excellent communicator with ability to work with diverse groups of people.
- o Able to partner on projects with internal members and external vendors.
- Professional presentation and communication skills (written and oral), for external & internal audiences.
- o Entrepreneurial personality, positive attitude toward one's work and work ethic
- o Previous experience in the performing arts and/or non-profit world a plus but not required.
- Proficient in MS Office Suite and Google Drive

Send cover letter and resume (with references) to: <u>bachconcertseries@bachinbaltimore.org</u> no later than April 5, 2024.